

GHHN 2021 ANNUAL REPORT

Greater
Hamilton
Health
Network



*Building community
health together.*

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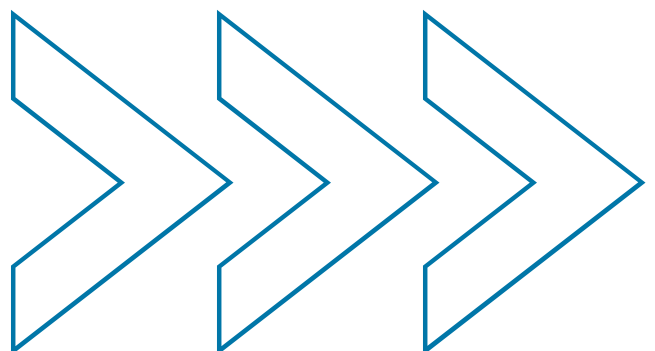
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Melissa Farrell
GHHN Chair



OUR MESSAGE TO OUR PARTNERS AND THE COMMUNITY

Who we are

The Greater Hamilton Health Network is one of 50 Ontario Health Teams across the province with a purpose of transforming healthcare in partnership with patients, families, care partners, primary care, local organizations and the community.

The Greater Hamilton Health Network is a collaboration of local patients, families, care partners, and health and human service partners from across Hamilton, Haldimand and Niagara Northwest. The GHHN includes representation from more than 30 organizations, reflecting primary care, home care, hospitals, community agencies, long-term care, mental health, Indigenous health, post-secondary education, and the City of Hamilton, Haldimand County and Haldimand Health.

As a dedicated group of professionals, organizations and people with lived experience we are working to co-design a patient centred health system grounded in engagement, health equity and the local needs of the communities we serve.

We look forward to building community health together.

Directors Update

This past year has been one of challenges, opportunities, growth, and resiliency. We have witnessed the strength of our partners, the community, our staff and leadership and despite the obstacles of the pandemic have worked together to progress OHT work and begin to reimagine healthcare.

Throughout 2021 we have watched the growth of relationships and partnerships, the expansion of integrated care for those living in vulnerable areas, our partnership with Haldimand and Niagara Northwest, and a comprehensive evolution in innovative and virtual care opportunities. As a network we have carved the road for governance and equity when it comes to OHT development, and we are excited to say that we are just getting started.

This work is made possible because of the partners, patients, stakeholders, and community members around our tables working to make care more connected, more integrated and more equitable. Thank you for your ongoing support and leadership, we are proud of the work we have accomplished together in 2021 and look forward to building community health together.



Melissa McCallum
Director



2021 Strategic Pillars

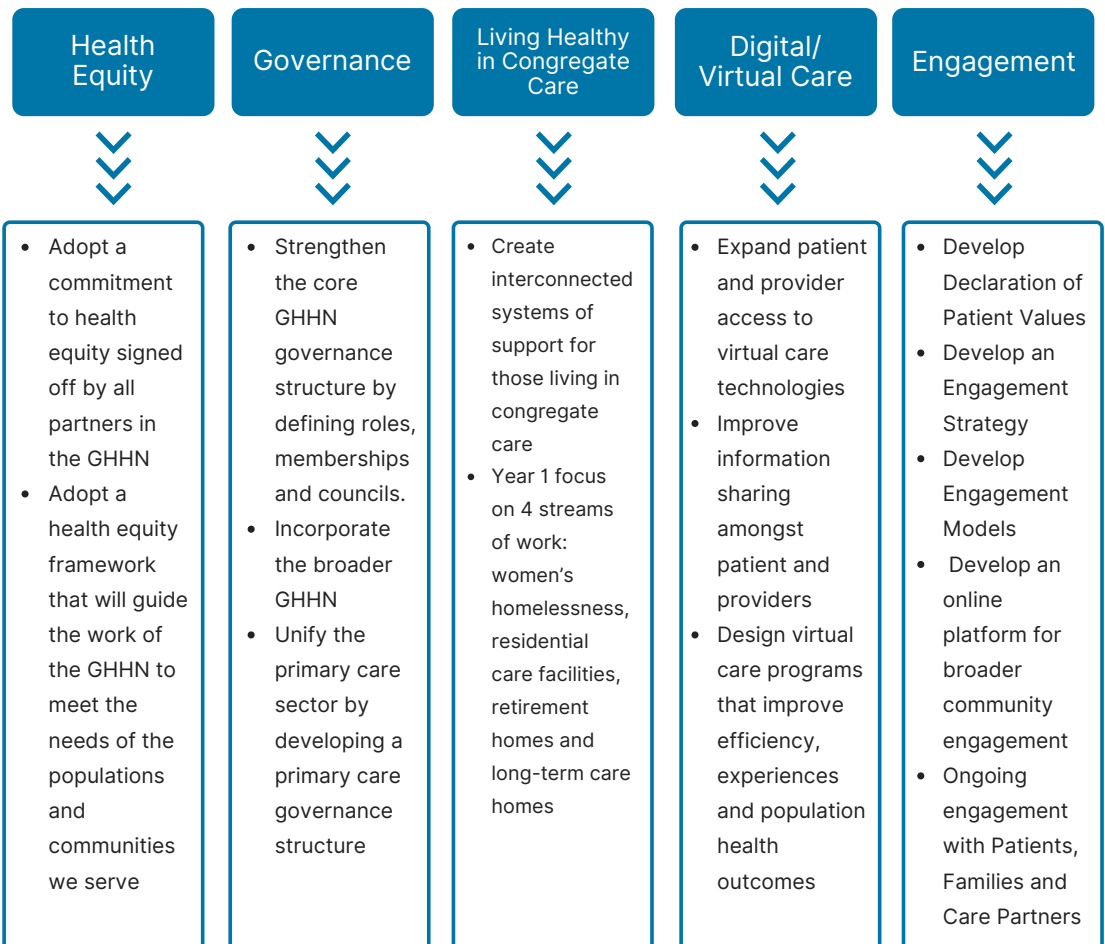


STRATEGY

Vision

A healthier community that provides an equitable and seamless continuum of care that actively improves population health and meets the individual needs of our community. A population that is healthier, with lower rates of chronic illness; activated, informed and empowered to navigate the system; and treated equitably.

STRATEGIC PILLARS



Interested in learning more about the GHHN?
visit: greaterhamiltonhealthnetwork.ca



From the Project Management Office



The GHHN Project Management Office is a dedicated team of people working with our partners, patients, families, carepartners and the community to make meaningful change in Hamilton, Haldimand, and Niagara Northwest.

Over the past year we have been fortunate to grow our PMO office to support the growing priorities and work of the GHHN.

In 2021 we welcomed:

Ceara Holditch- *Project Manager*

Kiran Sidhu- *Operations Lead*

Megan Lynch- *Manager of Priority Populations*

Sarah Precious- *Manager of Engagement and Communications*

Mia Laronde- *Manager of Health Equity and Strategic Initiatives*

Leanne Lindsay- *Manager of Strategic Initiatives*

Joe Pedulla- *Lead Planner Healthcare Navigation Service*

Patient Advisors

A special thank you to all of our patient advisors (past and present) for your leadership, support and dedication to co-designing healthcare.

- Angela Frisina
- Angie Tracz
- Anita Hill
- Barbara Dolanjski
- Bernice King
- Bonnie Pataran
- Cindy Machida
- David Cooke
- Ike Agbasi
- Janice Dudakosar
- Jodi Rock
- John Fleming
- Kimberly Ritchie
- Kirsten Culver
- Leila Ryan
- Marcie McIlveen
- Murray Walz
- Neil Johnston
- Phyllis Fehr
- Ruth Morris
- Sue Wilkins
- Susan Tkachuk



OUR 2021 JOURNEY

**NIAGARA
NORTH WEST**

HAMILTON

HALDIMAND

**COMING TOGETHER
TO SERVE YOU BETTER**

JANUARY 2021

APRIL

Partner with Haldimand Health and Niagara Northwest
Community Mental Health & IDS Data Sharing Pilot
PMO Developed
Health Equity Framework and Strategy

Clinical Connect

1st Women's Health Days

RCF Pilot Project

Surgical Transitions Remote Patient Monitoring

AUGUST

Digital Wallet

Website and Social Media

Building Community Health Event

Annual Leadership Award

Primary Care Governance Structure

SEPTEMBER

2nd Women's Health Days

Ocean

Patient, Family, CarePartner Declaration of Values

Engagement Strategy

DECEMBER

Health Equity Council

All Staff Trained in Active Offer, ICS & Rainbow Health

Incorporation

Greater Hamilton Health Network



Our Journey, Building Community Health Together in 2021



**Partner with
Haldimand
Health and
Niagara
Northwest**



**PMO
Developed**



**Health Equity
Framework
and Strategy**



**RCF Pilot
Project**



The GHHN expands to form one OHT that includes Hamilton, Haldimand and Niagara Northwest



Priority Populations, Health Equity and Engagement/communications Managers hired



[Meet the Team!](#)



Completed an indepth Health Equity Framework and Strategy



Email info@ghhn.ca for a copy of the report



Primary and preventative care and social services provided as a pilot to 4 RCFs in Hamilton



Our journey continues...



**Did you
know?**

**In 2021 the GHHN
had 8 Digital Funding
Opportunities and 16
GHHN Digital Health
Initiatives**



**Surgical
Transitions
Remote
Patient
Monitoring**

Implemented team-based COVID-19 and surgical remote monitoring programs to increase hospital capacity during the pandemic

**56K
Impressions**



**Website and
Social Media**

The GHHN website and social media accounts are launched



[Visit our website!](#)



**Clinical
Connect**

Expanded adoption and use of ClinicalConnect and IDS to increase access to data



**Digital
Wallet**

Implemented a digital wallet and navigator within our OHT that will be leveraged as part of a regional and provincial strategy within the next year



Our journey continues...



**Did you
know?**

**Our website includes
our newsletter, blog
and important GHHN
documents**

**150+ bi-
weekly
participants**
Primary Care



**57+
participants**



Women's
Health Days

**91
participants**



Building
Community
Health Event



Annual
Leadership
Award

Developed a
primary care
governance
structure

Held the first
Women's Health
Days event to
provide care to
women, trans
and gender
diverse persons
experiencing
homelessness in
Hamilton.

1st annual
Building
community Health
Event

Paul Johnson
receives our
inaugural
Leadership Award



BLOG

[Women's Health
Days Blog Article!](#)



Our journey continues...



Did you know?

Women's Health Days is an integrated care approach bringing together over 30 providers from different sectors

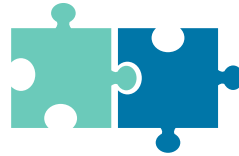
**15 Patient
Advisors
Engaged**



**Engagement
Strategy**



Ocean



**Patient,
Family,
CarePartner
Declaration of
Values**

**84+
participants**



**Women's
Health Days**

Co-developed the GHHN Engagement Strategy with Patients, Families and CarePartners.



[GHHN
Engagement
Strategy](#)

Implemented Ocean eReferral between acute and community care providers in the GHHN.

Adapted the Ministry's PFCDV with Patient Advisors.

Held the second, now quarterly, Women's Health Days event to provide care to women, trans and gender diverse persons experiencing homelessness in Hamilton.

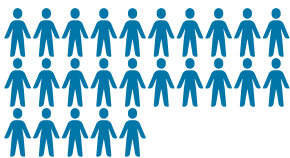


Our journey continues...



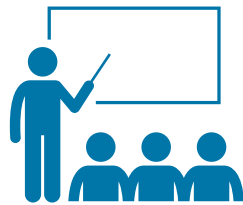
Did you know?

The PMO is trained in Active Offer, San'yas Anti-Racism Indigenous Cultural Safety Training, & Rainbow Health's LGBT2SQ Foundations Course



25 Members

Health Equity Council



Training



Incorporation



Next Steps

The Health Equity council was formed after a successful Expression of Interest.

The PMO has been trained in San'yas anti-racism Indigenous Cultural Safety Training Program, Active Offer, and Rainbow Health.

The GHHN becomes the first OHT incorporated as a non-for-profit.

As 2022 begins we look forward to working with our partners and communities to build our strategic plan and set our intentions for the year ahead.



Visit EngageGHHN.ca our online engagement platform, to share your voice, and shape your healthcare!



Thank you

It has been an honour and privilege to serve as Chair since September 2021 of the Greater Hamilton Health Network Executive Council.

This year we have seen such remarkable achievements including solidifying our future governance model, codifying our approach to patient engagement and above all else, setting the stage by adopting a diversity, inclusion and equity anti-oppression/anti-racism framework and creating our EDI strategy. All of this and so much more was accomplishment during the second year of the Covid-19 pandemic. Congratulations to the entire GHHN team and to all of our partners and patients for the incredible work. As the African proverb says – “if you want to go fast, go alone; if you want to go far go together”.

We thank you for your continued support in Building Community Health Together.

Melissa Farrell
GHHN Chair
President, St. Joseph's Healthcare Hamilton

Stay Connected

Greater Hamilton Health Network

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