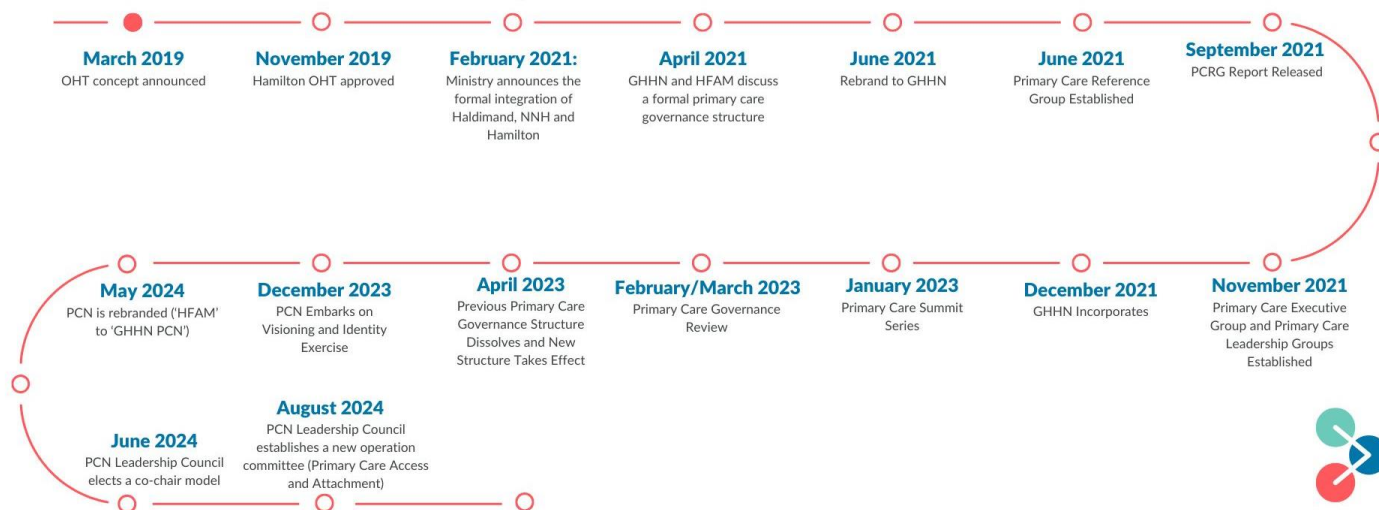


Plan of Action

Our Plan of Action is designed to support the ongoing development and maturation of our Primary Care Network (PCN), which has been created by and for primary care. As the PCN evolves, we will continue to refine and adjust the Plan of Action in response to guidance and input from a range of stakeholders, including PCN members, GHHN partners, Ontario Health, and other relevant parties. This adaptive approach ensures that our actions remain aligned with emerging needs and strategic priorities.

Our History

The development of our Primary Care Network has been a journey marked by key milestones that reflect our growth, collaboration, and continuous commitment to improving primary care. The timeline below highlights some significant moments in the evolution of our PCN. These milestones represent our collective efforts to strengthen partnerships, integrate services, and align with the needs of our community. As we continue to mature, each milestone serves as a reminder of the progress we've made and the opportunities ahead.



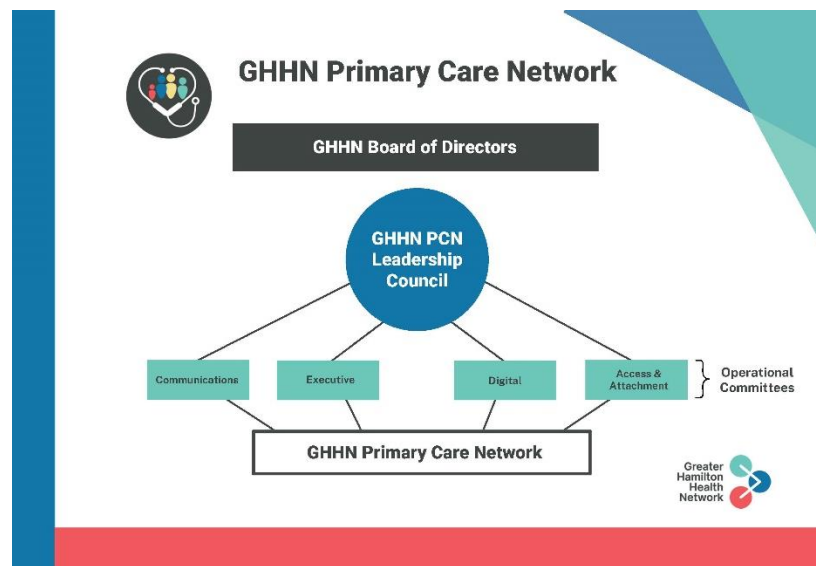
Plan of Action

Step 1: Formalize a Primary Care Network within the Greater Hamilton Health Team (GHHN)

Deliverable 1:

Develop a robust and representative governing structure for primary care within the GHHN, encompassing a diverse range of partners, including both rural and urban providers, all practice models (Community Health Centres, Family Health Teams, non-affiliated providers), primary care providers, and champions.

- Status: **Complete!**
- As of June 2024, the primary care governance structure has been formalized within the GHHN. This structure ensures broad representation from across the region and all primary care practice models



Deliverable 2:

Develop and finalize a comprehensive identity for the Primary Care Network (PCN), including the name, tagline, foundational principles, and other branding elements.

- Status: **Complete!**
- In partnership with the external consulting firm Mass LBP, a visioning exercise has been conducted, resulting in a finalized identity for the PCN. This includes the PCN name, tagline, principles, and key priorities.
- The next steps will focus on integrating these branding elements into ongoing communications and activities.

Step 2: Ensure the PCN is a Robust Voice for Primary Care within the GHHN

Deliverable 1:

Conduct a membership drive to ensure all primary care voices are invited to participate in the PCN.

- Status: **Complete!**
- In August 2024, we successfully conducted a membership drive, inviting nearly 200 family physicians and their practices to join the PCN. This initiative helped us engage a broad spectrum of primary care providers and lay the foundation for future collaboration.

Deliverable 2:

Ensure the PCN Leadership Council has broad representation, including rural and urban partners, all practice models, and a diverse group of primary care providers and champions.

- Status: **In Progress**
- The PCN Leadership Council is currently reviewing its membership to ensure comprehensive representation. In parallel, a skills and equity, diversity, and inclusion (EDI) matrix is being developed to guide membership selection and ensure alignment with our values of inclusivity and diversity.